INTERNATIONAL STANDARD

ISO/IEC 19778-3

First edition
2008-05-01

Information technology — Learning, education and training — Collaborative technology — Collaborative workplace —

Part 3: Collaborative group data model

Technologies de l'information — Apprentissage, éducation et formation — Technologies collaboratives — Lieu de travail collaboratif —

Partie 3: Modèle de données du groupe collaboratif

Reference number
ISO/IEC 19778-3:2008(E)

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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights.

ISO/IEC 19778-3 was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 36, *Information technology for learning, education and training*.

ISO/IEC 19778 consists of the following parts, under the general title *Information technology — Learning, education and training — Collaborative technology — Collaborative workplace*:

— *Part 1: Collaborative workplace data model*

— *Part 2: Collaborative environment data model*

— *Part 3: Collaborative group data model*

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Introduction

ISO/IEC 19778 provides *Data Models* for specifying *collaborative workplaces* and their components. ISO/IEC 19778-1 provides general information for all parts, and specifies a *Data Model* which, by reference, composes the *Data Model instantiations* of the two main components of a *collaborative workplace*: the *collaborative environment* and the *collaborative group*. ISO/IEC 19778-2 provides the *Data Model* for the *collaborative environment* and specifies information related to the service aspects of a *collaborative workplace*. This part of ISO/IEC 19778 provides the *Data Model* for the *collaborative group* and specifies information related to the *roles* and the membership of a *collaborative workplace*.

The main accomplishment of this part of ISO/IEC 19778 is to specify the composition of the *roles* which can be played by the *participants* of a *collaborative group*, to declare the intended *role* holders (positions for playing a particular *role*) for each *role*, and (at least during the life-span of the *collaborative workplace*) to assign *participants* to these *role* holders.

The purpose of this part of ISO/IEC 19778 is:

— to provide a standardized way of defining and instantiating, as an independent entity, the composition of a collaborative group in terms of *roles* and *role* holders (this is done by associating this composition with a *collaborative group* identifier unique within a particular domain or application context);

— to specify the membership requirements of a *collaborative workplace* for the purpose of set-up, employment, management, administration, and evaluation of its *collaborative group.*

The detailed specification of the *roles* is not provided in this part of ISO/IEC 19778; however, it may be linked to the *collaborative group Data Model instantiations* by referring to "potential further specifications or standards" that are not identified and possibly do not yet even exist. (One of the intentions of this part of ISO/IEC 19778 is to encourage adopters to develop and harmonize such specifications.)

No reference to detailed specification of *participants* is provided in this part of ISO/IEC 19778 as multiple-purpose user management provisions are currently already in place and will be used.

Linkages to "potential further specifications or standards" are constituted by employing a "source/value" approach, where the value (e.g. the name of a *role*) is taken from a "source", a specification or standard, which declares the names and specifies the details of *roles*. The "source" itself is specified by reference, using a URL. The intention of this "source/value" approach is to provide a simple method for linking developing specifications or standards to the *Data Model* of this part of ISO/IEC 19778 without needing to identify them beforehand. This highly flexible method reflects the fact that ISO/IEC 19778-3 is a part of a multipart standard that represents prospective technology. Figure 1 illustrates how this is achieved.

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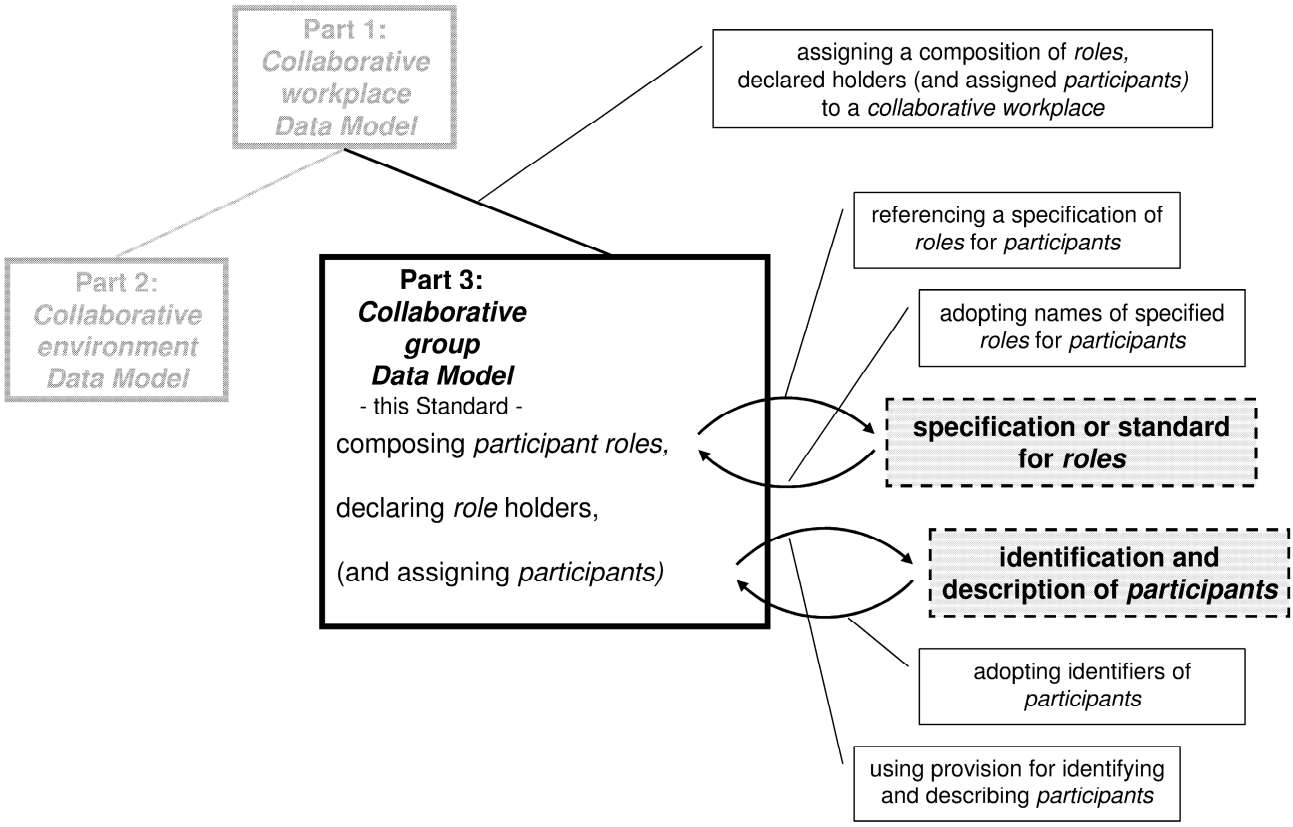

Figure 1 — Composing *roles*, declaring *role* holders, and assigning *participants* in this part of ISO/IEC 19778

In this part of ISO/IEC 19778, "composing *roles*" and "assigning *participants* to *role* holders" are generally performed by specifying names of *roles* and identifiers of *participants*. Further information on these *roles* and *participants* may be specified in "potential further specifications or standards" or in user management provisions which are not included in this part of ISO/IEC 19778. The adopters of this part of ISO/IEC 19778 may decide whether or not to use such "potential further specifications or standards" or provisions. If no "potential further specifications or standards" or *participant* identification provisions are used, the names and properties of *roles* and the identifiers of *participants* need to be consistently known in the user community. This, however, also means that the interoperability of *Data Model instantiations* of this kind is limited to this "harmonized" user community.

It should be noted that, where no *participants* are assigned to the *role* holders, the respective *collaborative group Data Model instantiation* can be reused as a template for setting up further *collaborative groups* of the same dedication. Also, due to the provision of *role* holder identifiers, anonymizing a *collaborative group Data Model instantiation* by removing the assigned *participant* identifiers does not affect the differentiation between *role* holders. This is important in cases where *role* holders of the *collaborative group Data Model instantiation* are referenced by other data objects.

Where the need for broader interoperability exists, external "specifications or standards" are required. They would at least define a set of *roles* or a method for identifying *participants* and information on them, provide names for *roles*, and describe their properties. Of course, "specifications or standards" for *roles* could be very simple and general. However, they could be highly sophisticated and detailed as well. Where a *collaborative group Data Model instantiation* makes use of such an external "specification or standard" for *roles*, it references it and adopts the *role* names as shown in Figure 1.

Using this first edition of this part of ISO/IEC 19778 provides utmost flexibility at the risk of a low level of interoperability. It allows adopters to experiment with diverse specifications for *roles* or methods for identifying *participants* and providing information on them. It is intended as a step towards broader harmonization of such specifications or provisions. This expected progress in harmonization will be reflected by future editions of this part of ISO/IEC 19778, while today's users can employ this first edition instantly.

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Information technology — Learning, education and training — Collaborative technology — Collaborative workplace —

Part 3: Collaborative group data model

1 Scope

1.1 Statement of scope

This part of ISO/IEC 19778 specifies the *Data Model* for a *collaborative group*.

The *collaborative group Data Model* composes *roles* which can be played by the *participants* of a *collaborative group*, declares the intended *role* holders (positions for playing a particular *role*) for each *role*, and (at least during the life-span of the *collaborative workplace*) assigns *participants* to these *role* holders. The *role* names may be used as references to *roles* specified in detail by further specifications or standards. Where no such specifications or standards are available or identified, the provision of descriptions for human interpretation may support harmonized use of these names. Provided *participant* identifiers may be used as references to detailed *participant information* which may be specified in a provided user management system.

NOTE There is a risk of improper access and misuse of personal and private data facilitated by use of the *collaborative group Data Model*. It is the responsibility of the implementer to ensure proper use of any involved personal information.

1.2 Subjects and aspects not currently addressed

In future editions of this part of ISO/IEC 19778, the identification of *participant* types referring to a harmonized or standardized *participant* typology may be provided. Such a provision would upgrade the value of anonymized *collaborative group Data Model instantiations* for being reused as templates.

Currently, the *collaborative groups* specified by this *Data Model* are static. *Participants* may not be online all the time; in a *collaborative group*, private discussions may occur; *participants* may leave the *collaborative group* during the life-state of the *collaborative workplace*. It is not yet clear to which degree such aspects can and should be addressed in future editions of this part of ISO/IEC 19778.

1.3 Excluded subjects and aspects

Subjects and aspects not provided by this part of ISO/IEC 19778, but which it is anticipated will be provided by further specifications or standards include:

— the detailed specification of *roles* or *role* typologies in the context of learning, education and training (such specification is reserved for further specifications or standards; it may be specific for particular domains of applications in this field; such specifications are excluded from this part of ISO/IEC 19778);

— methods for assigning *collaborative tools* or *collaborative functions* of a *collaborative workplace* to *participants* in particular *roles* (such methods mean optimization for mapping capabilities and requirements of technical means to capabilities and preferences of *participants*; such methods are excluded from this part of ISO/IEC 19778);

— the detailed specification of *participant* information (such specification is reserved for further specifications or standards and is excluded from this part of ISO/IEC 19778).

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2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 10646:2003, *Information technology — Universal Multiple-Octet Coded Character Set (UCS)*

ISO/IEC 11404:2007, *Information technology — General-Purpose Datatypes (GPD)*

ISO/IEC 19778-1:2008, *Information technology — Learning, education and training — Collaborative technology — Collaborative workplace — Part 1: Collaborative workplace data model*

ISO/IEC 24703:2004, *Information technology — Participant Identifiers*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO/IEC 19778-1:2008 apply.

4 Abbreviations and acronyms

NOTE Some of the abbreviations or acronyms in this clause represent terms defined in Clause 3 of ISO/IEC 19778-1:2008. The term numbers are provided in brackets.

AE Aggregating Element (see 3.1.1)

CG Collaborative Group (see 3.2.5)

CW Collaborative Workplace (see 3.2.8)

DE Data Element (see 3.1.5)

DM Data Model (see 3.1.7)

DME Data Model Element (see 3.1.8)

ID Identifier

RE Root Element (see 3.1.19)

Ref Reference

URI Uniform Resource Identifier

URL Uniform Resource Locator (world wide web address)

5 Collaborative group Data Model

5.1 Data Model representation

The table-based *Data Model* representation used here corresponds to the specification provided in ISO/IEC 19778-1:2008, 5.1.

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5.2 Collaborative group Data Model diagram

Figure 2 provides a relational overview for the *collaborative group Data Model* as specified in this part of ISO/IEC 19778. This diagram also indicates specifications or standards which are as of yet unidentified and out of scope for this part of ISO/IEC 19778, but which may play a significant role in its implementation.

The *Data Model* is outlined inside the large dashed box. The *Root Element* on top represents the basis for this *Data Model* and is not represented in the table representation. The indices of the branches are denoted.

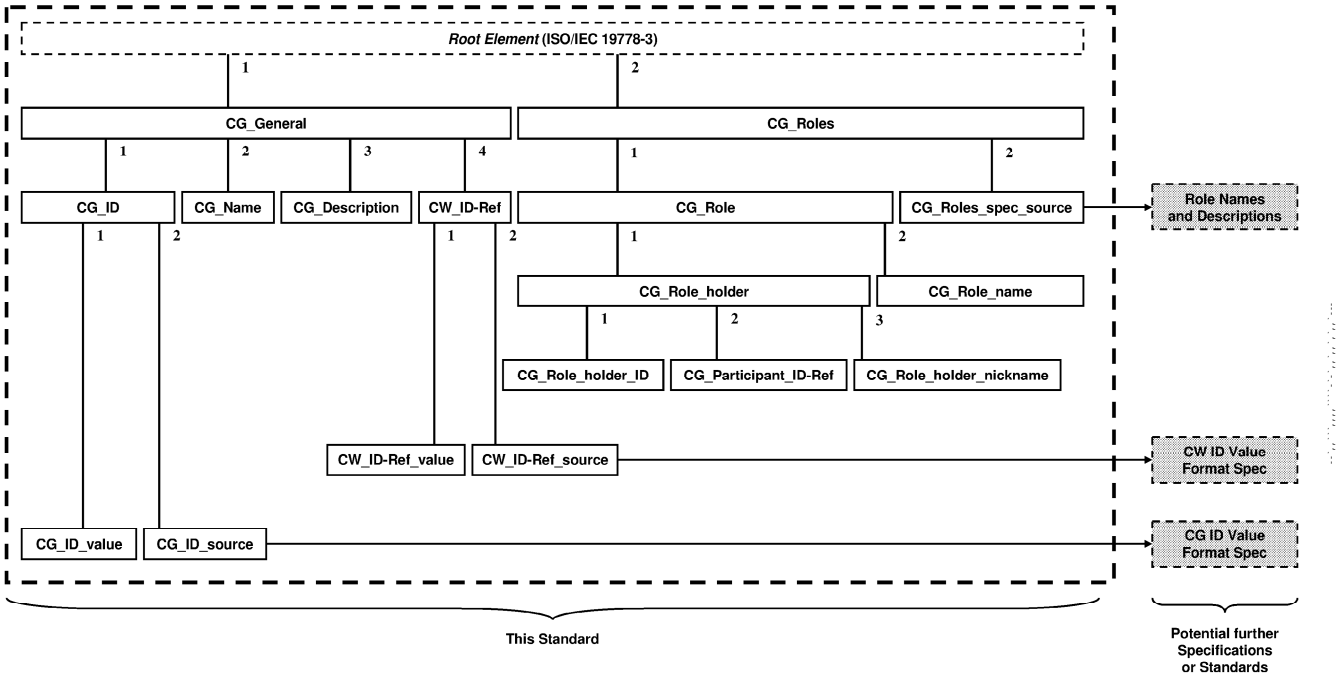

Figure 2 — *Collaborative group Data Model* and external specifications

Three potential further specifications or standards are denoted as grey boxes outside the large dashed box to the right. The arrows from the *DMEs* to these boxes represent references from this *Data Model* to such specifications or standards. Where such specifications or standards are referenced, they impose regulations on "value" or "name" *DMEs* as specified in the Datatype column of the *Data Model* table in 5.3.

5.3 Collaborative group Data Model specification

The following specification of the *Data Model* uses the tabular representation specified in ISO/IEC 19778-1:2008, 5.1.

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Table 1 — *Collaborative Group Data Model*

Identifier	Designation	Definition	Obligation	Multiplicity	Datatype	Examples
1	CG_General	This *Aggregating Element* groups the general information that describes this *collaborative group* as a whole.	*mandatory*	1		
1.1	CG_Name	*Collaborative group* name	*optional*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 100 characters	Group 3
1.2	CG_Description	*Collaborative group* description	*optional*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 4000 characters	Group for collaborative work on Computer Graphics exercises
1.3	CG_ID	*Collaborative group* identifier	*mandatory*	1		
1.3.1	CG_ID_source	The name or URI of the identification scheme used to generate the value of the *collaborative group* identifier. A namespace scheme.	*optional*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 250 characters	http://www.gris.informatik.tu-darmstadt.de/idformats/group-identifiers.pdf

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Identifier	Designation	Definition	Obligation	Multiplicity	Datatype	Examples
1.3.2	CG_ID_value	Value of the *collaborative group* identifier	*mandatory*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 250 characters Permissible values shall comply with any specification or standard identified by the reference value in *DE* 1.3.1 (if provided).	de_tu-darmstadt_informatik_gris_20060711_15061154
1.4	CW_ID-Ref	*Collaborative workplace* identifier reference	*optional*	1		
1.4.1	CW_ID-Ref_source	The name or URI of the identification scheme used to generate the value of the *collaborative workplace* identifier reference. A namespace scheme.	*optional*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 250 characters	http://www.gris.informatik.tu-darmstadt.de/idformats/identifier_type.pdf
1.4.2	CW_ID-Ref_value	Value of the *collaborative workplace* identifier reference; the corresponding *collaborative workplace* identifier is specified in *Data Element* "ISO/IEC 19778-1:2007, 1.3.2".	*mandatory*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 250 characters Permissible values shall comply with any specification or standard identified by the reference value in *DE* 1.4.1 (if provided).	de_tu-darmstadt_informatik_gris_20060910_10141733

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Identifier	Designation	Definition	Obligation	Multiplicity	Datatype	Examples
2	CG_Roles	Designation and *optional* holder assignment for the *role*s of this *collaborative group*	*mandatory*	1		
2.1	CG_Roles_spec_source	URI of the specification of the names (name value domain) and the corresponding definitions for *roles* used in this *Data Model instantiation*. A namespace scheme.	*mandatory*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 250 characters	http://www.gris.informatik.tu-darmstadt.de/value-domains/role-names.pdf
2.2	CG_Role	Declaration of a particular *role*	*mandatory*	1..20		
2.2.1	CG_Role_name	Name of this particular *role*	*mandatory*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 100 characters Permissible values shall comply with any specification or standard identified by the reference value in *DE* 2.1 (if provided).	moderator
2.2.2	CG_Role_holder	Assignment of a *participant* to a particular *role*	*mandatory*	1..100[a]		
2.2.2.1	CG_Role_holder_ID	Identifier of this *role* holder	*mandatory*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 100 characters	01

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Identifier	Designation	Definition	Obligation	Multiplicity	Datatype	Examples
2.2.2.2	CG_Participant_ ID-Ref	Identifier reference to the instantiation of this *role* holder	*optional*	1	ISO/IEC 24703:2004 Information technology -- Participant Identifiers (Resulting in ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 50 characters)	de_tu-darmstadt_informatik_gris_meier-3
2.2.2.3	CG_Role_holder_ nickname	Name by which the *role* holder is known within the *collaborative group*	*optional*	1	ISO/IEC 11404:2007, 10.1.5 "Character string (ISO/IEC 10646:2003)" Supported Length = 100 characters	Nick

[a] At least two *role* holders shall be allocated to a *collaborative group* in total

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5.4 Supplementing information for DMEs of the CG DM

5.4.1 AE CG_General

This *Aggregating Element* groups the general information that describes this *collaborative group* as a whole.

5.4.2 DE CG_Name

Name given to the *collaborative group.*

NOTE This name is solely intended for human use.

5.4.3 DE CG_Description

Description of the *collaborative group.*

NOTE This description is solely intended for human reading and understanding.

5.4.4 AE CG_ID

This *Aggregating Element* groups the source and value of the *collaborative group* identifier that serves as a label for a *collaborative group Data Model instantiation* (for allowing to reference it from the associated *collaborative workplace Data Model instantiation*, or from external objects).

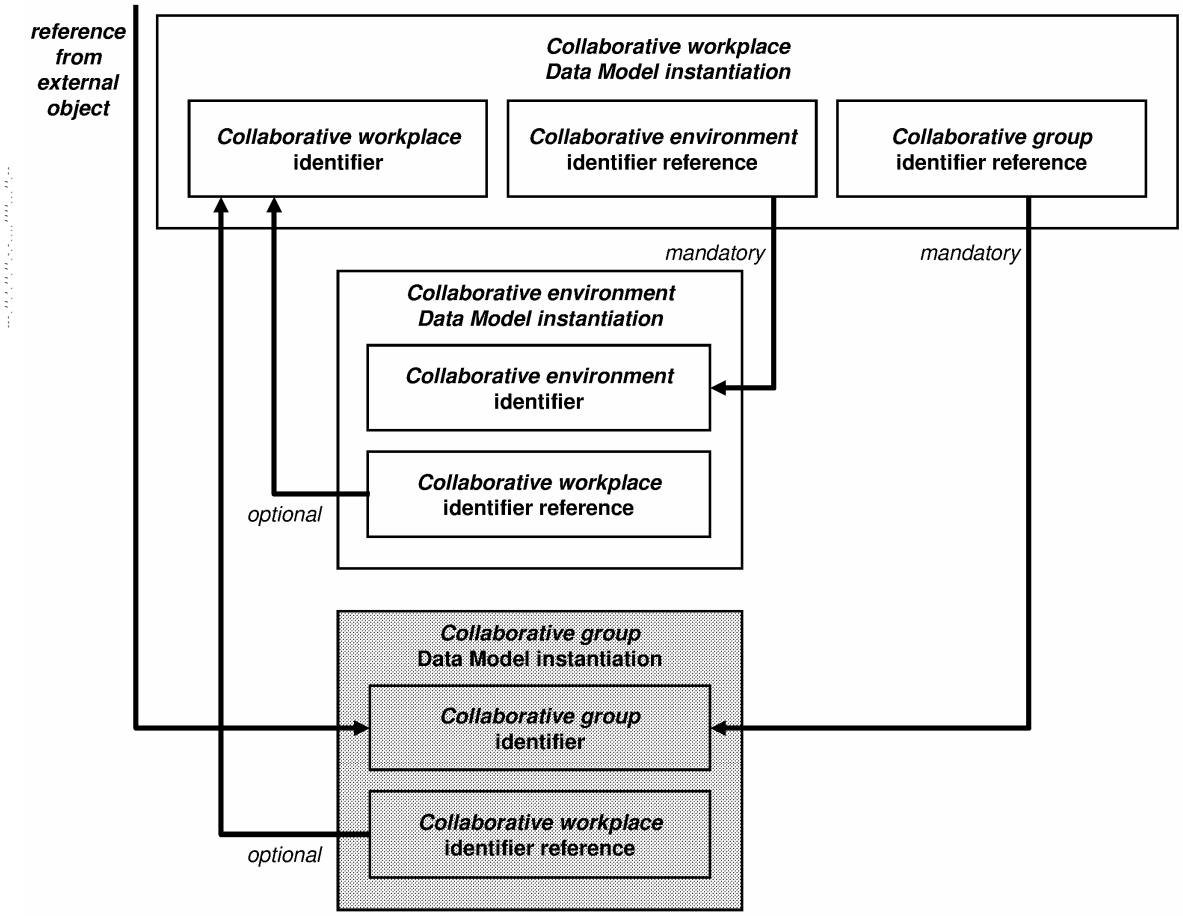

Figure 3 — Linkages between the *collaborative group*, the associated *collaborative workplace*, and the associated *collaborative environment*

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In order to support more than a single identifier format, a "source-value" approach has been applied in this *Aggregating Element*. Accordingly, the value of the child element "source" specifies a Uniform Resource Identifier (URI), that can be used for establishing the range of uniqueness for the *collaborative group* identifier value; it could also represent a URI that procures access to a data object that specifies the identifier format. The child element "value" serves as a label for the associated *collaborative group*.

5.4.5 DE CG_ID_source

The value of this *Data Element* specifies the URI of the source where the regulations are provided that are associated with the used *collaborative group* ID value. The purpose of this value is manifold.

— The URI (in its capacity of being a globally unique identifier) unambiguously identifies a particular community that is responsible for the uniqueness of the used *collaborative group* ID values within this community.

— The URI provides access to the regulations regarding the format of the admissible *collaborative group* ID values. These regulations generally specify, how such identifiers are constructed (within the limits of their datatype). Typically, such a specification may restrict the permitted character set, may specify particular characters with special meaning (e.g. separators between distinct fields of the character string), may (for *Data Model instantiations* only) restrict the supported number of characters of the character string, etc.

NOTE 1 The format of such regulations is not specified in this part of ISO/IEC 19778. Particularly, it is left open whether such regulations are appropriate for automated use or just for human reading, understanding, and observance.

NOTE 2 This *Data Element* is *optional* in order to allow simple applications of this *Data Model*, where the practicing community takes care that the *collaborative group* identifier values are unambiguous.

NOTE 3 At the time of the publication of this part of ISO/IEC 19778, direct or indirect reference to RFC 3986 - Uniform Resource Identifiers (URI): Generic Syntax {http://www.ietf.org/rfc/rfc3986.txt} was recommended.

5.4.6 DE CG_ID_value

This *Data Element* represents both:

— the identifier of this *collaborative group Data Model instantiation*;

— the identifier-based reference to the *collaborative workplace* which is associated with this *collaborative group Data Model instantiation*.

This identifier shall be unique at least within the application range of this *Data Model instantiation*.

5.4.7 AE CW_ID-Ref

This *Aggregating Element* groups the source and value of the reference to the *Data Model instantiation* of the *collaborative workplace* the *collaborative group* is associated with. This reference is specified by providing the identifier of the *Data Model instantiation* of the *collaborative workplace*. This *Data Element* directly links the *collaborative group* with its associated *collaborative workplace*, and indirectly (via the *collaborative workplace* link) links the *collaborative group* with its associated *collaborative environment* (see Figure 3).

This identifier reference is *optional*, as in diverse use cases, this reference might not be required.

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5.4.8 DE CW_ID-Ref_source

The value of this *Data Element* specifies the URI of the source where the regulations are provided that are associated with the used *collaborative workplace* ID value. The purpose of this value is manifold.

— The URI (in its capacity of being a globally unique identifier) unambiguously identifies a particular community that is responsible for the unambiguousness of the used *collaborative workplace* ID values within this community.

— The URI provides access to the regulations regarding the format of the admissible *collaborative workplace* ID values. These regulations generally specify, how such identifiers are constructed (within the limits of their datatype). Typically, such a specification may restrict the permitted character set, may specify particular characters with special meaning (e.g. separators between distinct fields of the character string), may (for *Data Model instantiations* only) restrict the supported number of characters of the character string, etc.

NOTE 1 The format of such regulations is not specified in this part of ISO/IEC 19778. Particularly, it is left open whether such regulations are appropriate for automated use or just for human reading, understanding, and observance.

NOTE 2 This *Data Element* is *optional* in order to allow simple applications of this *Data Model*, where the practicing community takes care that the *collaborative group* identifier values are unambiguous.

NOTE 3 At the time of the publication of this part of ISO/IEC 19778, direct or indirect reference to RFC 3986 - Uniform Resource Identifiers (URI): Generic Syntax {http://www.ietf.org/rfc/rfc3986.txt} was recommended.

5.4.9 DE CW_ID-Ref_value

This *Data Element* represents the identifier of the associated *collaborative workplace Data Model instantiation*. This identifier shall be unique at least within the application range of this *Data Model instantiation*.

5.4.10 AE CG_Roles

This *Aggregating Element* groups the *Data Model Elements* for the *collaborative group* regarding its members. It does this by primarily specifying the *roles* of these members and only secondarily assigning *participants* to these *roles*.

NOTE This "*roles*-first" approach is taken in order to reflect the intention of deriving *collaborative group* templates from *collaborative group* instances for the purpose of setting up new groups with corresponding properties. Such templates would lack values for the *role* holder ID-Refs and nicknames in order to fill those in case of instantiation.

5.4.11 DE CG_Roles_spec_source

The value of this *Data Element* specifies the URI of the source where the regulations are provided for the admissible *role* names and where also the specification of these *roles* is provided. The purpose of this value is manifold.

— The URI (in its capacity of being a globally unique identifier) unambiguously identifies a particular community that is responsible for the uniqueness of the used *role* names, and also for the specification of the associated *roles* within this community.

— The URI provides access to the value domain of the admissible *role* names and the specification of the *roles* associated with these names.

NOTE The format of such value domain and specification is not specified in this part of ISO/IEC 19778. Particularly, it is left open whether such regulations are appropriate for automated use or just for human reading, understanding, and observance.

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5.4.12 AE CG_Role

This *Aggregating Element* groups the *Data Model Elements* for the declaration of a particular *role*.

5.4.13 DE CG_Role_name

The designation of a particular *role*.

NOTE 1 The definition of the *role* which is associated with this *collaborative group role* name is provided at the *collaborative group roles* source URI.

NOTE 2 Any desirable standardization of *role* names and definitions requires the evaluation of a sufficient amount of experiencing in practice.

5.4.14 AE CG_Role_holder

This *Aggregating Element* groups the *Data Model Elements* for the assignment of a *participant* to a particular *role*. The assignment is performed by associating a *role* holder with a *participant* through referencing its *participant* identifier.

NOTE Don't mix up *role* holders with *participants*. A *participant* may be the holder of more than a single *role*, while several *participants* may be holders of the same *role*.

5.4.15 DE CG_Role_holder_ID

The identifier of the this *role* holder. This *DE* allows references to a *role* holder without uncovering the *participant* instantiating it. Such references are still functional after *collaborative group DM instantiations* are anonymized (e.g. when the life span of a *collaborative workplace* has exhausted).

5.4.16 DE CG_Participant_ID-Ref

Reference to the (or a) identifier of the *participant* who is associated with this *role* holder.

NOTE Any *participant* may have more than a single *participant* identifier. If a *participant* has several identifiers, it is advisable for the handling of *collaborative groups* to commit oneself to a single of those.

5.4.17 DE CG_Role_holder_nickname

The (or a) nickname of the *participant* who is associated with this *role* holder.

NOTE Any *participant* may have more than a single nickname. If a *participant* has several nicknames, it is advisable for the handling of *collaborative groups* to commit oneself to a single of those.

6 Conformance

The conformance specifications regard solely the conformance of *Data Model instantiations* (in contrast to, e.g. conformance specifications regarding applications which may use such *Data Model instantiations*). They correspond to the specification provided in ISO/IEC 19778-1:2008, Clause 6.

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Annex A
(informative)

Alphabetical list of terms

The following terms defined in Clause 3 of ISO/IEC 19778-1:2008 are used in this part of ISO/IEC 19778. The respective term numbers are provided in the right column.

Term	Defined in
AE	3.1.1
Aggregating Element	3.1.1
collaborative environment	3.2.3
collaborative function	3.2.4
collaborative group	3.2.5
collaborative tool	3.2.7
collaborative workplace	3.2.8
Data Element	3.1.5
Data Element datatype	3.1.6
Data Model	3.1.7
Data Model Element	3.1.8
Data Model Element definition	3.1.10
Data Model Element designation	3.1.11
Data Model Element identifier	3.1.12
Data Model Element instantiation	3.1.13
Data Model Element multiplicity	3.1.14
Data Model Element obligation status	3.1.15
Data Model instantiation	3.1.16
DE	3.1.5
DE datatype	3.1.6
DM	3.1.7
DM instantiation	3.1.16
DME	3.1.8
DME definition	3.1.10
DME designation	3.1.11
DME identifier	3.1.12
DME instantiation	3.1.13
DME multiplicity	3.1.14
DME obligation status	3.1.15

Term	Defined in
mandatory	3.1.17
optional	3.1.18
participant	3.2.9
RE	3.1.19
role	3.2.10
Root Element	3.1.19

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Bibliography

[1] RFC 3986, *Uniform Resource Identifier (URI): Generic Syntax,* January 2005 {http://www.ietf.org/rfc/rfc3986.txt}

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ICS 03.100.30; 35.240.99

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